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CLAIM SHEET PV MODULES

V1/2020

PART 1, General Information

Date of claim:	
No. of purchase documents (delivery note + invoice):	
Type of customer:	<input type="checkbox"/> Distributor <input type="checkbox"/> Installer
Company name:	
Address:	
Zip code & City:	
Country:	
E-Mail address:	
Phone number:	

Who filled out this claim sheet?	<input type="checkbox"/> Distributor <input type="checkbox"/> Installer <input type="checkbox"/> EXE Area Manager Name:
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Module type description:	
Module type code:	
Number of modules with same defect / damage:	
Was the packaging damaged when the goods were delivered?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Did the module already have defects or damages when it was removed from the packaging?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Was the module installed correctly in according to the installation instructions of Exe?	<input type="checkbox"/> Yes <input type="checkbox"/> No



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PART 2, Technical Information

Module serial number:	
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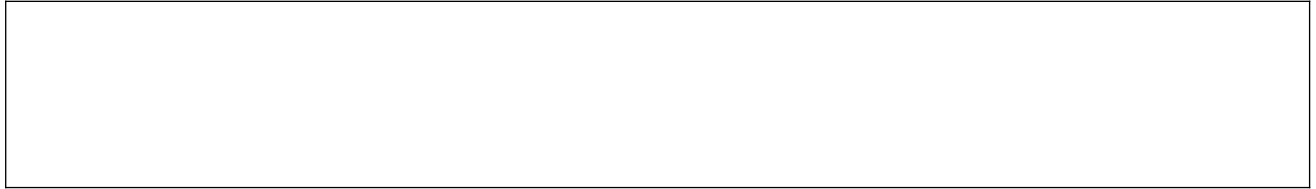
Description of the defect / damage:

Photo of the serial number at the front side of the module under the glass:



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PART 2, Technical Information

Photo of the whole module with evidence on the defect / damage:



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PART 2, Technical Information

Photo of the back side from the module which is including the Junction Box, Label and Serial number:

Claim conditions:

- Each section of the claim sheet must be filled out completely;
- Claim sheet with empty fields / missing information will not be processed;
- The notification of claims without this claim sheet will not be accepted and not be processed by Exe;
- *Part 2, Technical information* is only valid for 1 pcs of module, do not insert multiple serial numbers and photos;
- If you have more modules with the same type of defect / damage is it necessary to complete and fill out for each module the *Part 2, Technical information* of this sheet;



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- If you have modules with different types of defects / damages is it necessary to complete and fill out for each module the *Part 1, General information + Part 2, Technical information* of this sheet;
- The claim sheet with all completed fields must be signed and stamped (digital sign and stamp is enough) and sent to the following email address: claim@exesolar.com

Customers name, sign & stamp:
